



November 24, 2009

Dear AOAO Owner & Pono Kai Resort Affiliate:

As indicated in the letter from the Board of Directors dated November 9, 2009, the Pono Kai will begin the Elevator Cab Modernization Project very soon. The project is scheduled to be done in phases over a three-year period. Please be advised that the elevators will be inoperative during the modernization project. Refer to the schedule below to determine the scheduled project dates and resulting elevator service interruption.

2010 – Phase I

Date of Project - Elevator Out of Service	Building
January 23 – February 26 (5 weeks)	J Building
February 27 – March 26 (4 weeks)	H Building
March 27 – April 23 (4 weeks)	F Building

2011 – Phase II

Date of Project - Elevator Out of Service	Building
January 29 – February 25 (5 weeks)	G Building
February 26 – March 25 (4 weeks)	B Building
March 26 – April 22 (4 weeks)	C Building

2012 – Phase III

Date of Project - Elevator Out of Service	Building
January 28 – March 2 (5 weeks)	A Building
March 3 – March 30 (4 weeks)	D Building
March 31 – April 27 (4 weeks)	E Building

We realize that this will be an inconvenience, but the project is necessary as the elevators are reaching their usage life. We hope that this advance notice will help you schedule accordingly. Please notify your guests of the scheduled project prior to their arrival at the resort. Also, please be advised that although we do not anticipate any changes to this schedule, it is subject to change. Please be assured that we will notify you as soon as possible of any changes.

The resort staff is committed to assist our owners and guests through this process. We appreciate your patience while this significant and much-needed improvement is made to our resort.

Aloha and Mahalo,

Norm Chaffin, President
Association of Apartment Owners of Pono Kai

Peter Sit, Resort General Manager
Pono Kai Resort